



COMMERCIAL VEHICLE TECHNOLOGY CENTER

For All Commercial Vehicle Axle Warranty Returns

3PL Change: Effective Feb 27th, 2022 – Dana Global Logistics

For shipment over 150 lbs:

For returns weighing more than 150 lbs, dealers are to call **Dana's Control Center** (telephone **855-274-8083 option 2 USA & CAN LTL shipments or email danaUSCAN@dana.com**), identify that the return is for **Dana Drive Axle**. Dana's Operation team will then arrange for material pickup. **The bills of lading needs to be identified as:**

**3rd Pty Billing Dana (Warranty 151706)
Dana Global Logistics
2102 West State Blvd
Fort Wayne, IN 46808**

For shipment under 150 lbs:

Call **Dana Global Logistics (DGL)** at **1-260-481-3762** for Freight Routing instructions for ALL returns weighing less than 150 lbs. DGL will then arrange for necessary Federal Express document (Call Tags – US shipments or Shipping Label – CDN shipments). DGL's hours are from 8AM to 4:30PM EST, leave a message if no one answers and someone will call you back. FedEx Ground will generate a call tag (the shipment will pick up 24 to 48 hours after our call to them or a shipping label will be emailed to you for FedEx Ground to pick up the following day.

Return Material Shipping Information

Material is to be returned to our Dana Warranty Return Center per instruction below **identifying as:**

**3rd Pty Billing Dana (Warranty 151706)
Dana Global Logistics
2102 West State Blvd
Fort Wayne, IN 46808**

For ALL warranty returns for Commercial Vehicle Axle Division component failures occurring in the **USA** and **CAD** are to be sent to:

**Dana Holding Corp
Commercial Vehicle Warranty Return Center
6515 Maumee Western
Maumee, OH 43537**

A copy of the warranty claim must be included with the material returned.

Ray Gardner
Global Warranty Manager

**COMMERCIAL VEHICLE SYSTEMS DIVISION
6515 MAUMEE WESTERN, MAUMEE, OH 43537**