



Commercial Vehicle Technology Center

For All Commercial Vehicle Axle Warranty Returns

Billing Instructions Change & Update Dana Name: Effective May 23rd, 2024 – Dana Global Logistics

For shipment over 150 lbs.:

For returns weighing more than 150 lbs., dealers are to email **Dana's Control Center** (warrantyreturns@dana.com), identify in the **subject line "Warranty Return"**. Dana's Operation team will then arrange for material pickup.

For shipment under 150 lbs.:

Call **Dana Global Logistics (DGL)** at **1-260-481-3762** for Freight Routing instructions for ALL returns weighing less than 150 lbs. DGL will then arrange for necessary Federal Express document (Call Tags – US shipments or Shipping Label – CDN shipments). DGL's hours are from 8AM to 4:30PM EST, leave a message if no one answers and someone will call you back. FedEx Ground will generate a call tag (the shipment will pick up 24 to 48 hours after our call to them or a shipping label will be emailed to you for FedEx Ground to pick up the following day.

For ALL warranty returns for Commercial Vehicle Warranty Return Center - component failures occurring in the USA and CAD are to be sent to:

**Dana Incorporated
Commercial Vehicle Warranty Return Center
6515 Maumee Western
Maumee, OH 43537**

Material should be billed 3rd Pty Warranty 151706.

A copy of the warranty claim must be included with the material returned.

Ray Gardner
Global Warranty Manager

**Commercial Vehicle Systems Division
6515 Maumee Western
Maumee, OH 43537**